



**Menorah Park Visitor Policy  
(Updated: 4/5/21)**

**Scheduling A Visit**

**All visits are by appointment only.** Families and loved ones can use our online appointment link to schedule visits. Primary contacts are asked to share this link and coordinate amongst themselves who will be visiting the resident.

If the scheduling link has not been provided to you, please send a request to:  
info@menorahparkofcny.com

**NOTE: Due to ongoing COVID -19 precautions, new admissions and residents who leave for an outside appointment will be required to be on a 14 -day quarantine.**

**Visit Protocol**

Visits are by appointment only. Families and primary contacts will be provided the link to the online scheduling site.

- Maximum of two visitors allowed at a single visit – NO EXCEPTIONS
- Visitors under the age of 16 must be accompanied by an adult
- Limit of 2 visits per resident per seven days
- You must wear a mask over your nose and mouth at all times during the visit.
- You must complete the required screening information and have your temperature taken.
  - NOTE: Anyone with a temperature of 100 or greater will not be allowed to visit at this time.
- For the safety of the residents, staff, and families, failure to follow infection control protocols can result in termination of visit.

**Visitation Days & Times**

Visits last for 30 minutes. For example: you schedule a 10 AM visit. You arrive at 10:00, paperwork is reviewed, PPE is given, your temperature is taken. Resident comes down @ 10:15 to 10 :45 for visit.

After your 30-minute visit is complete the area is disinfected prior to the next visit.  
Appointments will not be extended due to delays.

<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>	<b>Sunday</b>
10:00 am	10:00 am	10:00 am	10:00 am	10:00 am	1:00 pm
11:00 am	11:00 am	11:00 am	11:00 am	11:00 am	2:00 pm
1:00 pm	1:00 pm	1:00 pm	1:00 pm	1:00 pm	3:00 pm

2:00 pm	2:00 pm	2:00 pm	2:00 pm	2:00 pm	
3:00 pm	3:00 pm	3:00 pm	3:00 pm	3:00 pm	

**County COVID infection rate**

Currently our county infection rate is below 5% infections **which means COVID 19 tests are not required**. If our county has an infection rate above 5%, proof of a negative COVID test result will be required within 72 hours of a visit.

**Visitation Location**

Until we are able to conduct visits outside, ALL visits will be held in the shule. All visitors should come to the main entrance to complete screening paperwork and have their temperature taken before going to their visit.

**Bringing Food/Other items for the resident**

Family members may bring in food items for the resident that comply with the resident’s diet.(Please check with your nurse manager if you are unsure what your loved one can and cannot eat.) Residents may eat the food, but family members are not allowed to eat during the visit.

Family members may bring in other items for the resident; staff assisting with the visit can bring the item back to the resident’s room or to the nurse’s station. Please label all clothing items.

**Family Visitation of Resident Who Is Actively Dying or Deceased**

Our policy applies to any resident who has been designated by the Menorah Park medical staff as being “actively dying”.

- 9 am to 9 pm – 7 days a week for actively dying residents
- Only 2 family members are permitted at one time so any additional family must wait outside (outdoors or in-car) for their turn.
- All visitors must complete the screening process and have their temperature taken. They DO NOT need to provide a negative COVID test result.
- Once they enter the facility, following the screening, they must go directly to the resident’s room and remain in the room until they leave the facility.
- Visitors are not permitted to be in shared spaces ( common areas, dining rooms, or other residents’ rooms, etc.)
- They are required to wear a mask over their nose and mouth at all times
- Under 18 allowed accompanied by an adult over 18.

**Virtual Visits**

Virtual visits continue to be available from Syracuse Jewish Family Service. Please contact your assigned SJFS staff person; if you do not have an assignment, you may contact Ellen Somers, Asst. Director at [somerse@sjfs.org](mailto:somerse@sjfs.org).