



## Visitor Policy – Rev. November 17, 2021

### **Scheduling A Visit**

You no longer need to schedule a visit online.

### **Visitation Days & Times**

Seven days a week from: 10 AM to 7:30 PM

### **Visit Protocol**

- Encourage two visitors at a single visit when possible
- Visitors under the age of 16 must be accompanied by an adult
- There is no limit on number of visits per week per resident.
- You must wear a mask over your nose and mouth at all times during the visit.
- Vaccinated residents and family may sit together, encourage 6' distance
- You must complete the required screening information and have our temperature taken.
  - NOTE: Anyone with a temperature of 100 or greater will not be allowed to visit at this time.
  - If you do not feel well, please do not visit
  - Visitors who have positive viral test for COVID-19, symptoms of COVID-19, or currently meet the criteria for quarantine should not enter the facility,
- For the safety of the residents, staff, and families; failure to follow infection control protocols can result in termination of visit.

### **Visitation Locations**

Visits will be held in the resident's room when possible. If there is a roommate, please be mindful of their needs as well. Common areas such as our Dining rooms are not allowed, as this is where residents dine without masks.

### **Bringing Food/Other items for the resident**

Family members may bring in food items for the resident that comply with the resident's diet. Please date and label all foodstuff (Please check with your nurse manager if you are unsure what your loved one can and cannot eat.)

Family members may bring in other items for the resident; staff assisting with the visit can bring the item back to the resident's room or to the nurse's station. Please date and label all items.

### **Contact information**

As always, if you have non-medical questions concerning your loved one's care, please contact your assigned social worker. If your questions are regarding clinical care, please contact your nurse manager.

### **Family Visitation of Resident Who Is Actively Dying or Deceased**

Our policy applies to any resident who has been designated by the Menorah Park medical staff as being "actively dying".

- Actively dying residents' visits will be individualized based on resident needs.
- All visitors must complete the screening process and have their temperature taken. They DO NOT need to provide a negative COVID test result.
- Once they enter the facility, following the screening, they must go directly to the resident's room and remain in the room until they leave the facility.
- Visitors are not permitted to be in shared spaces (common areas, dining rooms, or other residents' rooms, etc.)
- They are required to wear a mask over their nose and mouth at all times. If all in the room are vaccinated you may take off your mask.
- Under 16 allowed accompanied by an adult over 16.

### **Outside visits**

Facilities must permit residents to leave the facility as they choose. Should a resident choose to leave, the facility will remind the resident and any individual accompanying the resident to follow all recommended infection prevention practices including wearing a face covering or mask, physical distancing, and hand hygiene and to encourage those around them to do the same. Upon their return, they can be screened and, under certain circumstances, tested and placed on quarantine. They will also be monitored for signs and symptoms daily upon their return.

### **Residents who Leave the Facility**

- Please advise your nurse manager ahead of time (5days would be nice) of your intent to take a resident for an overnight visit. This gives us time to get medications, orders etc.
- All unvaccinated residents who leave overnight are considered a readmission will be placed in a 14-day quarantine, even if they have a negative test upon admission.
- Fully vaccinated residents and residents within 90 days of a SARS-CoV-2 infection do not need to be placed in 14-day quarantine upon return.

### **Outbreaks**

Visitors should be made aware of the potential risk of visiting during an outbreak investigation and adhere to the core principles of infection prevention. If residents or their representative would like to have a visit during an outbreak investigation, they should wear face coverings or masks during visits, regardless of vaccination status, and visits should ideally occur in the resident's room. If a resident's roommate is unvaccinated or immunocompromised (regardless of vaccination status), visits should not be conducted in the resident's room, if possible.