



Care Compare Five-Star Ratings of Nursing Homes

Provider Rating Report for July 2025

Ratings for Jewish Home of Central New York (335190) Syracuse, New York			
Overall Quality	Health Inspection	Quality Measures	Staffing
★	★	★★★	★

The Five-Star ratings provided above will be displayed for your nursing home on the Care Compare website on or around July 30, 2025. The health inspection rating incorporates data reported through June 30, 2025. The time periods for each of the quality measures that contribute to the Quality Measure (QM) rating can be found in the QM tables located later in this report. The staffing rating is based on payroll-based journal (PBJ) staffing data reported through the first calendar quarter of 2025.

Helpline

The Five-Star Helpline will operate Monday - Friday **July 28 - August 8, 2025**. Hours of operation will be from 9 am - 5 pm ET, 8 am - 4 pm CT, 7 am - 3 pm MT, and 6 am - 2 pm PT. The Helpline number is 1-800-839-9290. The Helpline will be available again **August 25 - August 29, 2025**. During other times, direct inquiries to BetterCare@cms.hhs.gov as Helpline staff help respond to e-mail inquiries when the telephone Helpline is not operational.

Important News

Health Inspection Rating: Dropping cycle 3 standard survey.

Beginning in July 2025, CMS is implementing a change to the methodology for calculating the health inspection rating, shifting from using the three most recent standard health inspection surveys to the two most recent standard health inspection surveys. CMS will continue to use a three-year lookback period for complaint and infection control inspections. In calculating the total weighted health inspection score, the most recent standard health inspection survey as well as the most recent 12 months of complaint and infection control surveys are assigned a weighting factor of 3/4. The second most recent standard health inspection survey as well as complaint and infection control surveys from 13-36 months ago are assigned a weighting factor of 1/4. Survey dates are listed in the Health Inspections section of this report under headers that indicate which weighting factor is assigned.

While not used in the rating calculation or listed in this report, the third most recent standard health inspection survey and associated deficiencies will continue to be displayed on Care Compare and in the Provider Data Catalog (PDC). See [QSO-25-20-NH](#) and the [Nursing Home Care Compare Five Star Technical Users' Guide](#) for more information.